

We're not Medicare, we just make it Simple

Contact a licensed insurance agent toll-free
at **855-756-7569**, TTY 711

or scan this code
on your device



Dear Patient,

Congratulations! Our records indicate you may soon be approaching Medicare eligibility due to age or disability. We encourage you to take advantage of the enclosed information and services to make informed Medicare plan decisions.

It is important to understand that healthcare providers do not participate with all Medicare plans, and our participation specifically with Medicare Advantage may change over time due to: plans coming and going in the market, concerns with customer service, difficulty with claims payment, provider network changes, and other issues directly impacting our ability to provide the highest quality of healthcare services.

To assist you with your Medicare plan needs, we recommend you use the services of *MedicareOnDemand*, an independent Medicare insurance plan resource offered in conjunction with MedicareCompareUSA, a licensed insurance agency. A *MedicareOnDemand* brochure and Request for Information form are enclosed, and you can:

- ✓ Learn more: **MedicareOnDemand.com/Lovelace**
- ✓ Request assistance: **MedicareOnDemand.com/Lovelace-info**
- ✓ Schedule appointment: **MedicareOnDemand.com/Lovelace-bookings**

MedicareOnDemand is a one-stop-shop resource to assist you with making informed buying decisions. *MedicareOnDemand* makes sure you are kept well informed of changes to our list of accepted Medicare plans and that your chosen Medicare plan meets your personal needs now and over time.

We look forward to keeping you at your healthiest for many years to come, and we know you will find *MedicareOnDemand* to be an incredible resource as you begin your Medicare journey.

Sincerely,

Lovelace Health System

MEDICARE STEPS TO SUCCESS

**There is a lot to learn when it comes to Medicare!
MedicareOnDemand is by your side every step of the way.
Here are key steps for making a smooth transition to Medicare.**

Step 1: Request for Information (Complete Now)

Completing the Request for Information form gets you connected to the right Medicare resources based on your specific needs and preferences. Indicate your Medicare questions and preferred method for gathering information. Return the optional form by mail or complete it online by visiting [MedicareOnDemand.com/Lovelace-info](https://www.MedicareOnDemand.com/Lovelace-info).

Step 2: MyChart (Register Now)

MyChart is your free online resource for checking lab results, scheduling healthcare appointments, and communicating with your healthcare providers. It is a free service and important for you to register with MyChart when becoming eligible for Medicare. Register by visiting: [MyChart.Lovelace.com](https://www.MyChart.Lovelace.com).

Step 3: Conduct Your Medicare Research (Complete 3-6 months before Medicare eligibility)

Learning about your Medicare benefits and insurance options is easier than you might think. *MedicareOnDemand* provides several resources for you including a Medicare Helpline, Medicare 101 seminars, Medicare Plan Quote Tool, and the online Medicare Education Center. See enclosed *MedicareOnDemand* brochure for more information or visit [MedicareOnDemand.com/Lovelace](https://www.MedicareOnDemand.com/Lovelace).

Step 4: Compare and Enroll in a Medicare Plan (Enroll 2-3 months before Medicare eligibility)

It is very important to choose a Medicare plan that meets your specific healthcare needs and also includes all of your trusted healthcare providers. If you would like to talk to a licensed professional, Helpline insurance agents are standing by to assist by phone, and local insurance agents that specialize in Medicare are available by personal appointment. Go to [MedicareOnDemand.com/Lovelace](https://www.MedicareOnDemand.com/Lovelace) for more information.

Step 5: Schedule Medicare Welcome Visit with primary care physician (PCP)

(3 months before Medicare eligibility)

Medicare provides a free **Medicare Welcome Visit** for patients within their first year of Medicare eligibility. The Welcome Visit includes a review of your medical history and a discussion about important Medicare-covered preventive services. Schedule this free and important Medicare-covered service by contacting your primary care physician's office.



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MedicareOnDemand recognizes the most important relationship in health care is that between you and your healthcare provider. Enrolling in a Medicare plan does not mean that you would need to change your doctors or hospitals, unless you wish to do so.

Our Mission

We assist Medicare beneficiaries when comparing and enrolling in Medicare plans accepted by their physicians and hospital, and we support healthcare providers as they communicate Medicare information with patients.

MedicareOnDemand Services

Medicare Helpline

Contact a licensed insurance agent toll-free at **855-756-7569**, TTY 711 (M-F 7am-6pm)

Get answers to questions about your Medicare eligibility and benefits. Learn about the Medicare plans accepted by your healthcare providers. Speak with a licensed and highly-trained insurance agent that specializes in Medicare. The Helpline gets you connected with all *MedicareOnDemand* resources and programs. The Medicare Helpline is serviced by MedicareCompareUSA, an insurance agency.

Medicare 101 Educational Seminars

Whether you are new to Medicare or brushing up on your Medicare benefits, attending a Medicare 101 Seminar is always a smart idea. Learn about important Medicare dates and enrollment periods. Understand the differences between Medicare Advantage and Medicare Supplement plans. Seminars are conducted by licensed insurance agents and because seminars are 100% educational in nature, no Medicare plans will be marketed. Visit [MedicareOnDemand.com/Lovelace](https://www.MedicareOnDemand.com/Lovelace) for a calendar of upcoming Medicare 101 Seminars.

Medicare Insurance Consultations

Compare Medicare plans accepted by your healthcare providers with the help of a licensed and highly-trained insurance agent that specializes in Medicare. *MedicareOnDemand* agents are

independent and do not work for any insurance company, so their mission is to help you compare Medicare plans and find the solution that best fits your specific needs and preferences. You can schedule your Medicare insurance consultation by visiting [MedicareOnDemand.com/Lovelace](https://www.MedicareOnDemand.com/Lovelace) or by calling the Helpline toll-free at **855-756-7569**, TTY 711 (M-F 7am-6pm).

Medicare Education Center

Learn about Medicare at your own pace by visiting the Medicare Education Center. Review information about Medicare eligibility, the parts of Medicare, the types of Medicare insurance, a glossary of Medicare terminology, and other Medicare resources to help simplify your transition to Medicare.



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See reverse for more information



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More Information About *MedicareOnDemand*

Why does my healthcare provider recommend the services of *MedicareOnDemand*?

- *MedicareOnDemand* represents plans accepted by your healthcare provider including Medigap (Medicare Supplement), Medicare Advantage, and Medicare Part D Prescription Drug plans. You can compare accepted Medicare plans based on your specified needs and preferences.
- *MedicareOnDemand* keeps you up-to-date on Medicare plan network changes that impact access to your healthcare providers.
- *MedicareOnDemand* is supported by MedicareCompareUSA an independent agency, so their loyalty is to you and not to any particular insurance company. This is especially helpful as you compare Medicare plans offered by different companies.

What are the advantages for patients using *MedicareOnDemand*?

- There is never a cost or obligation for using the services of *MedicareOnDemand*.
- *MedicareOnDemand* represents Medigap (Medicare Supplement), Medicare Advantage, and Medicare Part D Prescription Drug plans. Comparing plans helps you understand your options.
- *MedicareOnDemand* insurance agents serve as your resource throughout the plan comparison and enrollment process. They make sure you understand next steps and that your Medicare plan coverage starts on time.
- Your Medicare insurance needs may change over time. *MedicareOnDemand* checks with you each year during the Medicare Annual Enrollment Period (AEP) to make sure your needs are met for the coming year.

What is the right Medicare plan for me?

MedicareOnDemand recognizes there is no single Medicare plan that is right for everyone. Your choice of plan should take the following questions into consideration:

- Do all of your trusted healthcare providers accept the Medicare plan?
- Are you looking for a lower plan premium or more comprehensive coverage?
- Are all of your medications covered at the lowest price?
- Does your choice of Medicare plan fit your travel lifestyle?

MedicareOnDemand is a non-government site hosted by MedicareCompareUSA, an independent health insurance agency not affiliated with the federal Medicare program. All services are provided at no cost and without obligation; MedicareCompareUSA and affiliated agents are paid directly by the Medicare plan when enrollment occurs. Healthcare providers receive no financial benefit when patients use the service. We do not offer every plan available in your area. Currently we represent 6 organizations which offer 24 products in your area. Any information we provide is limited to those plans we do offer in your area. Please contact Medicare.gov, 1-800-MEDICARE, or your local State Health Insurance Program (SHIP) to get information on all of your options.





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Scan to complete
this form online



Request for Information

Let us help you make an informed Medicare decision!

To assist you with your Medicare needs, Lovelace Health System requests you use the services of *MedicareOnDemand*, our Medicare insurance resource offered in conjunction with MedicareCompareUSA, a licensed insurance agency that specializes in supporting patients of healthcare providers. By completing this optional form, you authorize MedicareCompareUSA to contact you.

Name _____

Address _____

Phone _____ Best time to call AM PM

Email _____

Please tell us how we can help you. Check **all** that apply:

- Medicare orientation and education
- Activating your Medicare benefits
- Questions about postponing Medicare eligibility
- Confirmation of Medicare plans accepted by physicians and hospital
- Understand differences of Medicare Supplement and Medicare Advantage plans
- Compare Medicare plans available in my area
- Find Medicare Part D Prescription Drug plan that covers medications at the lowest cost
- I am conducting Medicare research but want to speak with a licensed insurance agent before making my final decision to have questions answered and review my plan of choice.

Signature _____

Date _____

I understand that by submitting this form, a licensed MedicareCompareUSA agent may contact me and that I am under no obligation to purchase insurance. Should I apply for a Medicare plan using the services of MedicareCompareUSA, I understand that the agent will be compensated by the Medicare plan I choose.

MedicareOnDemand is a non-government site hosted by MedicareCompareUSA, an independent health insurance agency not affiliated with the federal Medicare program. All services are provided at no cost and without obligation; MedicareCompareUSA and affiliated agents are paid directly by the Medicare plan when enrollment occurs. Healthcare providers receive no financial benefit when patients use the service. We do not offer every plan available in your area. Currently we represent 6 organizations which offer 24 products in your area. Any information we provide is limited to those plans we do offer in your area. Please contact Medicare.gov, 1-800-MEDICARE, or your local State Health Insurance Program (SHIP) to get information on all of your options.