

Patient bulletin

Lovelace  
Health System



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## Lovelace MedicareOnDemand [MedicareOnDemand.com/Lovelace](https://www.Lovelace.com/Medicare-Resources)

### About our Partnership with MedicareCompareUSA

Lovelace has partnered with MedicareCompareUSA to provide Medicare insurance resources through a platform called MedicareOnDemand. All services are provided at no cost and with no obligation.

### What is MedicareOnDemand?

MedicareOnDemand is an online platform serviced by MedicareCompareUSA offering consumers every aspect of Medicare insurance support at no cost or obligation.

#### Medicare Plan Quote Engine

Instant comparisons of Medicare Advantage, Medicare Supplement, and Prescription Drug plans available by zip code, and online enrollment. Customize your experience by entering physicians and medications.

#### MedicareCompareUSA Insurance Helpline with licensed insurance agents Toll-Free 855-756-7569, TTY 711 (Monday–Friday, 7am–6pm)

Get Medicare questions answered, compare plan options, and enroll in your Medicare plan of choice.

#### Schedule Agent Appointment

Book a convenient telephone appointment with a local and highly-trained insurance agent.

#### Medicare Education

Visit the online Medicare Education Center to view a library of helpful Medicare information at your fingertips.

### How can I access MedicareOnDemand?

MedicareOnDemand is available through our website at  
[www.Lovelace.com/Medicare-Resources](https://www.Lovelace.com/Medicare-Resources)

Or you can also call toll-free **855-756-7569**, TTY 711  
Monday–Friday 7am–6pm



We're not Medicare, we just make it Simple

## The Medicare Open Enrollment Period (OEP) is here!

**Jan 1 to Mar 31**

Beginning January 1, Medicare beneficiaries can make a one-time change their 2024 plan if their existing coverage does not meet their current healthcare needs. Please refer these patients to MedicareOnDemand for assistance.

*Please note: CMS considers the OEP a non-marketing period, and there are strict rules for how OEP can be referenced in print materials and online. MCUSA should review any materials referencing MedicareOnDemand and the OEP for CMS compliance.*

*MedicareOnDemand is a non-government site hosted by MedicareCompareUSA, an independent health insurance agency not affiliated with the federal Medicare program. All services are provided at no cost and without obligation; MedicareCompareUSA and affiliated agents are paid directly by the Medicare plan when enrollment occurs. Healthcare providers receive no financial benefit when patients use the service. We do not offer every plan available in your area. Currently we represent 6 organizations which offer 24 products in your area. Any information we provide is limited to those plans we do offer in your area. Please contact Medicare.gov, 1-800-MEDICARE, or your local State Health Insurance Program (SHIP) to get information on all of your options.*